

OUR TESTIMONIAL

COMPASS UK



Who are Compass UK?

Compass UK is a leading insurance organisation specialising in helping customers find the right solutions for a wide range of corporate risks, including access to the Lloyds market.

What was their challenge?

With the advent of Covid-19 and the impending government directives on social distancing, Compass needed to move their entire staff to remote working, at the time only a small number of the organisation had limited remote capabilities. This would require sourcing of laptops, ensuring that Compass' core services had capacity for full remote working, and the introduction of multi-factor authentication to ensure appropriate security.

How Sedcom solved the issue

Compass have partnered with Sedcom for a number of years and have always found them to be very responsive to our changing needs as well as providing an exemplary day to day service. At a time when it was difficult to find available stock due to unprecedented demand Sedcom helped Compass source and configure new corporate laptops, suitable staff home equipment, and some new consumer laptops to enable us have most of the staff operational within a few days, and the continue to help us replace home and consumer devices as and when corporate devices can be sourced. Sedcom also recommended and implemented DUO for multi-factor authentication within 24 hours with little or no fuss enabling Compass to maintain a high security stance in these challenging times.



The final outcome

Compass were able to move to complete home working for all staff in hours and days with the valued assistance of our key partner Sedcom who continue to support our staff and business at the high levels we have come to expect even though both they and us are all working from home!



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